Lenovo (Australia & New Zealand) Pty Ltd. Has issued a battery recall on some batteries associated with Edge 11 (Green) Laptops.

This recall affects Lenovo Edge 11 ThinkPad Laptops in DEC High Schools. Batteries can overheat.

Users can test whether their battery is affected by visiting

https://lenovobattery2014.orderz.com/

Please follow the steps below to identify if your battery needs a free replacement. Replacements will be sent directly to you at the address you enter in the form.

1. Open the above website

![Website Screenshot]

**Validate your battery**

**Language:** English

**Battery Bar Code:** L1S42T482821ZF70CJ1CX

**ThinkPad Product number:** 0328A11

**ThinkPad Serial number:** LR275NR

Please list the reason that you were not able to use the automated tool

(maximum 100 characters)

NSW DEC Laptop - Automated tool cannot be used

Retype the characters from the picture:

100524

* Indicates required field

Continue
2. Enter the battery barcode number (Should be 22 characters long)

![Barcode Example]

3. Enter in the Lenovo Product number (This can be found on the base of the laptop under the serial number, listed as “PRODUCT ID”)

![Product ID Example]
4. Enter the Serial Number of the Laptop (Located on the base of the laptop no hyphen E.G LRXXXXXXXX)

5. Enter in a reason why the automated tool could not be used. Please enter the following

   **NSW DEC Laptop – Automated tool cannot be used**

6. Enter the Security Characters in the image on the webpage

7. Click “Continue”

The site will tell you if your battery need to be replaced, if the site advises that you are eligible for replacement please keep following this document if your battery does not need replacement please close the window.

8. Click Continue
9. Select “AUSTRALIA"

10. Click “Continue"

11. Enter your details for battery delivery.

12. Click Submit
13. Check your details

14. Click Submit

15. Close the window

Your new battery will be sent to you